

Careers in Information Technology

The Information Systems Directorate plays a key role in ensuring that all computer technology at Johnson Space Center stays connected and works properly. This means working with the most advanced PC, network, and software technologies available.

Nearly all of the Center's employees work on networked desktop computers. Together with performing basic office functions, many of these systems run the latest computer-aided design software and handle critical information such as spacecraft design and mission data. We develop and support this infrastructure, and we also design and operate specialized voice, data, and video networks.

Our three divisions work closely to ensure that Johnson Space Center's information requirements are met by cost-effective and innovative solutions.

Customer Support We're the frontline for providing technical support to thousands of users. We work with everyone from individuals to organizations to define needs and provide solutions for day-to-day issues.

Information Technology We provide the ultimate in information technology services. Our employees run the networks, provide the firewalls, set up the servers, operate the telephone systems, design the software, develop the internet tools, and check out wireless technology and many other high-tech functions. And we do all this while keeping up with the latest industry trends!

Information and Imaging Sciences We offer a wide range of technical and creative products and services to all areas of Johnson Space Center and to many other NASA Centers as well, including:

- technical writing and editing
- graphics design
(posters, mission patches, and technical brochures)
- photographic services
(photography and electronic imaging)
- electronic and offset printing
- and internal television networks
(including space and mission video footage)

Typical Degrees Information Systems Management, Computer Science, Information Science, Mathematics, Statistics, Operations Research, and Engineering